

08 November 2023

## Product End of Life Notification

**EOL Notification #:** EOLN/NS/2023/01  
**EOL Title:** Withdrawal of legacy products  
**EOL Notification Date:** as date of this letter

Dear valued customer,

Oxford Instruments NanoScience (OINS) is announcing the End of Life (EOL) of the products shown below, with immediate effect.

### Affected products

- **Heliox**<sup>TM</sup>/VL 3He sample-in-vacuum insert
- **Kelvinox**<sup>®</sup>HA “high access” 3He/4He dilution refrigerator
- **Kelvinox**MX modular 3He/4He dilution refrigerator with secondary experimental insert
- **Spectromag**<sup>®</sup> SM4000-10 liquid helium cooled 10 Tesla optical magnet system
- **Integra**AC liquid helium recondensing cryostat for superconducting magnet systems
- **Integra** liquid helium cooled superconducting magnet systems:
  - 16/18 T (16 T at 4.2 K, 18 T at 2.2 K via lambda plate fridge (LPF) pumping)
  - 18/20 T (18 T at 4.2 K, 20 T at 2.2 K via lambda plate fridge (LPF) pumping)
  - Integra 18 and 20 Tesla superconducting magnets operating at 4.2 Kelvin only continue to be available
- **Triton Cryofree**<sup>®</sup> 3He/4He dilution refrigerator family (all variants)

### Quotations

OINS will not issue new quotations for the affected products; if you have an **existing valid quotation** your local representative will contact you.

### Open order fulfilment

All open orders currently in fulfilment will be satisfied.

## Warranty, extended warranties, and service contracts

Existing product warranties, extended warranties, service contracts and any similar individual contractual obligations will be honoured.

## Spare parts

Spare parts will continue to be made available for a period of **7 years** from the EOL Notification Date. If a longer period exists within a sales contract or supply agreement it will be honoured.

## Support

Technical support will continue to be made available for a period of **7 years** from the EOL Notification Date. If a longer period exists within a sales contract or supply agreement it will be honoured. Beyond this date technical advice will be offered on a reasonable-effort basis only.

We would like to express our appreciation for your loyalty and support as a valued Oxford Instruments NanoScience customer. Our team is committed to making this transition as smooth as possible and ensuring that your needs continue to be met effectively. In all cases, please do not hesitate to contact us via your local Oxford Instruments sales representative, our website <https://www.oxinst.com/service-support/>, or by email [nanoscience@oxinst.com](mailto:nanoscience@oxinst.com) if you have questions or concerns.

Oxford Instruments' policy is one of continuous improvement. We aim to provide exciting products that support research, development and device implementation in physical sciences and applications, and that respond to changing market needs and environments, are more sustainable, and are enablers of new science and new commercial applications. Focusing our product ranges allows us to continue bringing such new and exciting products to the market.

The OINS core product range continues to comprise the following as world-leading standard and configured products in their class:

- **Proteox Cryofree**<sup>®</sup> 3He/4He dilution refrigerator family  
<https://nanoscience.oxinst.com/ProteoxFamily>
- **TeslatronPT** integrated **Cryofree** superconducting magnet systems  
<https://nanoscience.oxinst.com/dry-systems/products/teslatronpt>, with additional options:
  - **HelioxVT** sample-in-vacuum <sup>3</sup>He refrigerator secondary insert into a variable temperature insert (VTI) <https://nanoscience.oxinst.com/products/helioxvt>
  - **KelvinoxJT** 3He/4He dilution refrigerator secondary insert into VTI  
<https://nanoscience.oxinst.com/products/kelvinoxjt>
- **SpectromagPT** magneto-optical **Cryofree** superconducting magnet system  
<https://nanoscience.oxinst.com/products/spectromagpt>

- **Integra** high field, liquid helium cooled superconducting magnet systems  
<https://nanoscience.oxinst.com/products/integra> offering 18 and 20 T, with sample insert options:
  - VTI
  - **KelvinoxTLM** “top-loading into mixture” 3He/4He dilution refrigerator  
<https://nanoscience.oxinst.com/products/kelvinoxtlm>

Sincerely,

Oxford Instruments NanoScience